

Unity Trust Bank plc
PO Box 7193
Planetary Road
Willenhall
WV1 9DG

190

Mrs Janine Gardner
Cranbrook Town Council
Younghayes Centre, 169 Younghayes Road
Cranbrook
EXETER
EX5 7DR

05 JUL 2024

03/07/2024

Dear Mrs Gardner,

**Clarification regarding Current Account Tariff Review
Account Number 20354684**

We recently wrote to you regarding our Current Account Tariff Review, which involves reviewing your recent transaction history and adjusting your tariff according to your credit turnover throughout 2023. In our last letter we incorrectly stated that you were to move onto your new tariff on the 8th July 2024, however the changes will not take place on this date.

Your new tariff will come into effect on 18th September 2024.

Details of the tariff adjustments are as follows:

Previous Tariff: Unity Current Account T1

New Tariff: Unity Current Account T2

For further information and key features of your new tariff please visit
www.unity.co.uk/business-banking/business-current-account/

We understand that this may have caused some confusion, and we apologise for any inconvenience caused.

Whilst the date has changed, we want to confirm that this change will not alter your account number, any direct debits or standing orders you may have set up on your account.

To ensure we are transparent, it is important to note that we will be completing this review annually to ensure you are on the most suitable tariff.

Should you have any questions or require further clarification, please do not hesitate to contact us at 0345 140 1000*. Our dedicated team will be happy to assist you.

We appreciate your understanding.

Thanks,
Unity Trust Bank

*Our call centre will be open Monday to Friday 9am - 4pm. Calls are charged at local rate. Unity Trust Bank plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Unity Trust Bank is entered in the Financial Services Register under number 204570. Registered Office: Unity Trust Bank, Four Brindleyplace, Birmingham, B1 2JB. Registered in England and Wales no. 1713124. Calls may be monitored and recorded for training, quality, and security purposes.



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For Good.

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