

LEAD/OUTSIDE BODY REPORT FOR 24TH MARCH 2025 CLLR KIM BLOXHAM

POLICE AND CRIME COMMISSIONER COUNCILLOR ADVOCATE

The Commissioner has published her Police and Crime Plan 2025-2029. The full plan can be found at:

<https://devonandcornwall-pcc.gov.uk/police-and-crime-plan>

I attended a Tackling Anti-social Behaviour Together Conference. The purpose was:

1. To understand the challenges in Devon and Cornwall with ASB including the scale and breadth of the problem.
2. To increase the understand of powers available to deal with ASB by policing and community safety partners at an officer and political level,
- 3 To provide opportunities for partners who agendas interface with resulting ASB in the community to understand how they can support greater action go give communities respite.
4. To celebrate successes and share best practice across Devon and Cornwall for dealing with perpetrators of ASB and supporting victims.

I await the slides from the Conference, and will share when available.

CRANBROOK COMMUNITY SAFETY GROUP

Since inception the group has met bi-monthly at the Younghayes Centre.

Thanks go to all the organisations who have provided representation:

- Devon County Council
- East Devon District Council
- Cranbrook Town Council
- Devon and Cornwall Police
- Live West
- Sovereign Housing
- Education Campus
- St Martin's Primary School
- Clyst Vale Community College
- Cranbrook Youth Club
- Cranbrook Medical Practice
- Southwest Railway Partnerships
- Co-Operative Store
- Barnardo's Store
- Sustrans
- Young Devon
- Stamp Out Spiking
- Taylor Wimpey

In addition to discussion on a wide range of topics, CCSG received presentations key to the group's initiatives which include:

- Sustrans – Active Travel for students and families for both local schools. Funding a project concentrating on active travel from January 2025.
- Stamp Out Spiking – which leads to wider educational engagement at the Education Campus
- DCC – Early Help Service 'Front Door' **
- EDDC Dog Enforcement – responsible dog ownership and future engagement with students
- EDDC Antisocial Behaviour Week
- Southwest Railway Partnership – Cranbrook Railway Station
- Devon and Cornwall Police - Youth Intervention Scheme
- Young Devon – scope and support for young people from 11-24 years
- EDDC Community Safety Partnership – strategic development of the group
- Cranbrook Youth Club – having identified a gap in service provision for KS2 students, investigating proposals to extend the service
- Development Partners – collaboration with development partner, Taylor Wimpey regarding concerns raised by residents of Stone Barton about inconsiderate parking at school drop off and pick up times
- Representatives from local shops, Co-Op and Barnardo's, raising concerns about shoplifting and anti-social behaviour

All of these discussions and presentations have led to greater collaboration and understanding between partners working to improve community safety in Cranbrook.

** NOTE: In the context of child protection and support, "front door" refers to the point of contact where professionals gather information and make decisions about which pathways to follow for referrals, potentially leading to early help services or assessments by children's social care.

E.ON DISTRICT HEATING LIAISON

Hiu upgrade continues - data as at 3.3.2025

DAE replacements

Completed - 733

Booked - 11

Outstanding 125

EVINOX replacements

Completed - 66

Booked - 18

Outstanding 29

A number of residents haven't responded to requests from E.on to book in a replacement. If a notification is received to make an appointment for a replacement, it is very important that residents respond as a replacement will improve the service of the household but also of neighbouring properties.

E.on have now reorganised their staffing to provide a dedicated resource to Energy Centres and dedicated resource to HIU customers. Previously both elements were covered from one team, now having a dedicated resource on both allows for improved

maintenance and resilience. A dedicated resource on HIU's should also allow for a quicker reaction.

Price Review

The price review from April 2025 has been announced. Whilst the annual service charge per household has risen, the reduction in both first and second unit heat costs means that there will be a measurable overall reduction in heat costs even for the lightest users.

Unlike many utilities, Eon heat prices are fixed for the year.