

ACCESSIBILITY STATEMENT FOR CRANBROOK TOWN COUNCIL'S WEBSITE

Introduction

This accessibility statement applies to Cranbrook Town Council's new website commissioned in April 2024.

The website is designed, hosted and maintained by Aubergine, the UK's leading experts in purpose-built, GDPR and WCAG 2.1 AA-compliant, accessible websites for local councils.

This website is run by Cranbrook Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- We've also made the website text as simple as possible to understand

AbilityNet has advice on making your device easier to use if you have a disability.

Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us via email clerk@cranbrooktowncouncil.gov.uk, telephone 01404 514552 or visit us at the Younghayes Centre, 169 Younghayes Road, Cranbrook EX5 7DR on Monday to Friday between 10:00am and 2:00pm.

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please email clerk@cranbrooktowncouncil.gov.uk, telephone 01404 514552 or visit us at the Younghayes Centre, 169 Younghayes Road, Cranbrook EX5 7DR on Monday to Friday between 10:00am and 2:00pm.

We'll consider your request and get back to you within five working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we

respond to your complaint, contact the Equality Advisory and Support Service (EASS). Their website can be found at <https://www.equalityadvisoryservice.com/>.

Technical information about this website's accessibility

Cranbrook Town Council is committed to making its website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

Cranbrook Town Council commissioned a new and fully compliant website in 2023 which went live in April 2024 and was tested against the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard.

The website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Content outside the scope of the accessibility regulations

PDFs and other documents: The accessibility regulations do not require the Council to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing Council services. For example, the Council does not plan to fix annual reports published prior to that date.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 16 April 2024. It was last reviewed on 16 April 2024.

This website was last tested on 8 April 2024 against the WCAG 2.1 AA standard.

The assessment was carried out by Aubergine, the UK's leading experts in purpose-built, GDPR and WCAG 2.1 AA-compliant, accessible websites for local councils.

The most viewed pages were tested using automated testing tools by our website team.

The full accessibility test report can be accessed by clicking on the icon immediately below:



Item No. 07 -
Accessibility Report.pdf

Cranbrook Town Council

Date of Approval: April 2024

Date for Review: May 2025